

Office of the Commissioner for Small Business

Scott R. Daugherty, Commissioner

T H R I V E

in **NORTH CAROLINA**TM

Created pursuant to a MOU between NC DOC, The University System and the Community College System

- Establishes a high profile senior administrative position within DOC focused on small business issues
- Manages Business Link North Carolina (BLNC) unit and the State Small Business Ombudsman
- Oversees a cost effective collaborative partnership between DOC and the state's two primary business service delivery resources: the University's SBTDC and the Community College's SBCN and adds no cost to DOC budget
- Provides capacity to develop and manage small business programs and initiatives on behalf of the DOC

BLNC

- Serves as the State's portal for access to information and requirements to start, operate and relocate a business in NC
- Has statutory responsibility for maintaining licensing and permitting requirements for small businesses
- Provides advice and information services and makes expert referrals to other business assistance resources
- Serves as the state's call center / website to provide public information on new programs and resources (e.g. business disaster recovery; new capital resources)

State Small Business Ombudsman

- Was statutorily created to help businesses deal with regulatory agencies
- Has regular interaction with regulatory agencies and commissions
- Makes recommendations for improvement to regulatory environment in NC
- Serves as advocate for small business

Collaborative Partnerships for Business Services

- Maintains DOC / SBCN / SBTDC service partnerships – with extensive outreach to small to mid-sized businesses state wide
- Leads engagement and collaboration among the state supported small business programs

New Project Development and Oversight

- Oversees State Small Business Credit Initiative (US Treasury funded)
- Leads support for DOR Small Business Taxpayer Program
- Publishes Annual State of Small Business Report
- Supports Annual NC Entrepreneurship Summit
- Supports other DOC units with small business programs